RETAIL ENERGY CODE

This document is classified as **WHITE**.
Information is for public, unrestricted dissemination and publication.

REFERENCE	RECTEP_22_0629_04
STATUS	FOR DECISION

R0045 - CHANGES TO SDEP MESSAGES AND SCHEDULE NUMBERING FOR REC V3.0

BY GEMMA DIXON

1 PURPOSE

This paper provides the Technical Expert Panel with an overview of the document provided to it with respect to R0045 - Changes to SDEP Messages and schedule numbering for REC V3.0.

It clarifies the determinations required to be made by the Technical Expert Panel Members.

2 BACKGROUND

REC V3.0 is expected to be implemented on 18 July 2022 (the date being subject to designation by Ofgem) and will introduce a new Resolution of Consumer Facing Switching and Billing Issues (CFSB) Schedule. This schedule will replace the existing processes in the MRA Transition Schedule and SPAA Transition Schedule to resolve switching and billing issues between Energy Suppliers.

The CFSB Schedule introduces a standardised and shortened escalation process between Energy Suppliers that will apply to all processes set out in the schedule. New resolution and escalation processes are being established which will change the way that Energy Suppliers need to interact with each other, and the individual points of contact used in the current processes.

The majority of interactions between Energy Suppliers and, in some cases, Distribution Network Operators (DNOs), are managed through the Secure Data Exchange Portal (SDEP). Users can send unstructured messages to each other to investigate and resolve issues through a secure system rather than using email.

The changes being introduced with REC V3.0 will impact existing SDEP messages which will need to be updated. These changes have been agreed with the SDEP Service Provider and are due to be deployed at CSS Go-Live Date with REC V3.0. As the SDEP messages are set out in the Data Specification, a Change Proposal is required to these messages in the Energy Market Architecture Repository (EMAR).

The Code Manager acknowledges there are wider questions being raised by REC Parties about the escalation process changes being introduced as part of the CFSB Schedule changes. These are being addressed as part of the REC V3.0 Release communication and engagement activity. This Change Proposal is specifically to ensure the Data Specification in EMAR accurately reflects the SDEP messages that will need to be live at REC V3.0 implementation.

The existing SDEP messages in the EMAR are also not populated correctly, and do not accurately reflect the Data Items relevant to each message or the conditionality of these. This change will also update these so that all SDEP messages will be represented accurately in the EMAR from REC V3.0 implementation.

Additional Housekeeping Changes for REC V3.0 Schedule Numbering

In addition, the Code Manager has another set of housekeeping corrections to address the numbering of the new Schedules being introduced with REC V3.0. The proposer has confirmed they are comfortable that these can also be updated as part of this Change Proposal as a more efficient route than a separate housekeeping Change Proposal. The housekeeping change will update the numbers for the new Schedules being introduced with REC V3.0, so that they align to the REC V3.0 Baseline Statement.

3 COMMITTEE ACTIONS

Committee Members are invited to take the following actions:

- **REVIEW** the Final Change Report for R0045; and
- **APPROVE** the Final Change Report produced by the Code Manager and the progression of the Change Proposal to implementation.

4 ATTACHMENTS

- Attachment 1 - R0045 Final Change Report v1.0 (Pre-Vote)